



Latino Adult Education Services

LAES has developed a series of immigrant issue instructional modules entitled "Tierra de Oportunidad" for orientation to our complex society.

Date: \_\_\_\_\_

Student Name \_\_\_\_\_

Teacher Name \_\_\_\_\_

**Student Survey "Using Information Resources"**

**1. If you need to know about something, or find out about something, such as how to qualify for a special low-cost mortgage to buy a home for you and your family, how confident are you that you have the skills to:**

	For each line, Please check the box that applies to you			
	Not Very Confident	A Little Confident	Quite Confident	Have all the information
a. know how to get the information you need or want?				
b. tell how the information you get from friends or family is accurate or if it really applies to you?				
c. check with different sources to make sure your information is accurate before you act on it?				
d. ask for an explanation when information is not clear?				
e. check on official or printed information to make sure it is up-to-date?				
f. use a computer to help get information?				
g. organize the information you get so you could use it in filling out applications				

**2. Please read the background information and advise Frank.**

Background: You just picked up a newspaper and have read a story about a man who got a refund from the telephone company for excess charges or charges for accessories he really didn't want.

a. What are the different ways you can find out more about the situation mentioned in the article to see if it applies to you?

b. If you were to call the newspaper, what would you say?

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c. If you were to call the telephone company, who would you ask to speak to and what would you say to that person?

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d. What information would you need to have with you to see if you were eligible to get money back from the phone company?

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**3. How important is it for you to find out more about (or to use more effectively):**

	For each line, Please check the box that applies to you			
	Not Very Important	A little Important	Quite Important	Not Interested
a. newspaper, radio, television stories to help you find out about the things that affect your life (like information on health)?				
b. using information from tables or graphs to decide about what to do in your life?				
c. using computer-based information sources surfing the Internet?				
d. where to find information from Spanish language sources?				
e. using catalogues or indexes at the library to find a special kind of information that you need				

**4. What do you want to learn to help you get the information you are interested in faster and to be sure it is accurate?**

I would like to learn:


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*Authors: Ed Kissam and Holda Dorsey*

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