



Latino Adult Education Services

LAES has developed a series of immigrant issue instructional modules entitled "Tierra de Oportunidad" for orientation to our complex society.

Date: _____

Student Name _____

Teacher Name _____

Student Survey "Landlords' and Tenants' Rights & Responsibilities"

1. How confident are you that you have the information you need about your rights and responsibilities as a tenant so that:

	For each line, Please check the box that applies to you			
	Not Very Confident	Somewhat Confident	Quite Confident	Have all the information I need
a. you can get a written Rental Agreement with your landlord and can negotiate some of the things that are in it?				
b. you know what options you have if your landlord tells you to move?				
c. you can get your landlord to fix things that are broken in the house or apartment you're renting?				
d. you are not charged extra when you want to move out?				
e. you can get your deposit returned when you move out?				
f. you know what your options are if the landlord doesn't return your whole deposit ?				

2. How confident are you that you have the information you need about the rights and responsibilities your landlord has:

	For each line, Please check the box that applies to you			
	Not Very Confident	Somewhat Confident	Quite Confident	Have all the information I need
a. to ask you to move out without giving you a reason?				

b. when the amount you pay for rent is increased?				
c. to abide by any local ordinances that govern rent increases?				
d. when he or she wants to enter your apartment or house?				
e. to keep the apartment or house in good repair?				
f. if he or she wants to evict you				

3. If you found yourself in a dispute or disagreement with your landlord, how confident are you that you have all the information you need to deal with the following situations, if:

	For each line, Please check the box that applies to you			
	Not Very Confident	Somewhat Confident	Quite Confident	Have all the information I need
a. your landlord gives you a legal notice to vacate your house or apartment within three days?				
b. someone has "served" you with Court Papers informing you of your landlord's action to evict you?				

4. Please read the short background information and give the Sotelo family some advice.

Background: The Sotelo family are about to move out of their apartment. They had paid a \$450 security deposit, and they want it back; they are depending on it.

- a. What things should they do to make sure they get the whole deposit returned to them?

- b. While they lived there, they had hung pictures on the wall, and some of the walls had holes in them as a result. The holes are not too big, but some are easily noticed. Will this affect the return of their security deposit?

- c. They want to write a letter to the landlord to tell him they are leaving. What should they say? Please write a sample letter for them to follow.

Sample Letter

Dear Landlord,

5. Are you confident you know how the housing complaint process works and the necessary reading, writing and communication skills, in order to:

	For each line, Please check the box that applies to you			
Do you know:	Not Very Confident	Somewhat Confident	Quite Confident	Have all the information I need
a. understand if there are specific conditions you have to meet when you move out of your housing, in order to get your deposit returned?				
b. write the landlord a letter to get your landlord to pay attention to your housing problems and fix them?				
c. communicate with your landlord to get your due deposit returned?				
d. contest an eviction notice?				
e. find community resources to help you with problems that involve your housing?				

6. What do you want to learn about being a renter or renting space to others--rights and responsibilities?

I would like to learn:

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